

Travel & Lodging Reimbursement Benefit

Institutes of Quality (IOQ) is a national network of health care facilities designated by Aetna to perform complex surgeries based on clinical performance and efficiency for certain bariatric, cardiac and orthopedic procedures. Facilities designated as an IOQ have met enhanced quality metrics for surgical outcomes. The ConocoPhillips Medical Plan will reimburse certain travel expenses if you wish to travel to an IOQ and one is not near your home.

Eligible Procedures

Bariatric Surgery: gastric bypass, adjustable gastric band and sleeve method.
Cardiac Care: cardiac medical intervention, heart surgery, and heart rhythm disorders
Orthopedic Care: total knee replacement surgery, total hip replacement surgery, and spine surgery

Benefit Requirements

- You or your provider must pre-authorize Travel and Lodging with Aetna
- Must have an eligible IOQ procedure at an IOQ facility
- IOQ must be greater than 100 miles from your home
- Must submit claims for travel and lodging within 180 days from the date of service

Benefit Coverage

- Round trip transportation (air, train or bus)
- If traveling by car, mileage, parking and toll costs
- Lodging up to \$50 per person including patient and up to 1 adult companion, \$100 total per night
- Maximum of \$10,000 per episode of care
- Travel for approved pre-operative and post-operative care, as needed

Frequently Asked Questions

How do I get pre-approval for travel reimbursement? Either you or your provider should contact Aetna at 800-738-7674 to request pre-authorization for travel reimbursement. You will receive written approval that will cover an episode of care. An episode of care is the medically necessary pre-operative, operative, inpatient convalescents and post-operative care associated with the approved surgery.

Do I need to use the same facility that performed the IOQ procedure for follow-up care? No, in consultation with your doctor, you may make arrangements to have post-operative care provided by your local physician or network providers. If you travel to an IOQ, we encourage you to work with your local physician to arrange for pre-operative consultation and post-operative care.

What about consultations before surgery or follow-up visits after surgery? If you travel to an IOQ, we encourage you to work with your local physician to arrange for pre-operative consultation and post-operative care. However, if that option is not available, pre-operative care and necessary follow up visits would count as authorized care you need to travel for as part of the total episode of care.

If I have to travel for surgery, am I eligible for paid time off? Talk with your HR representative for guidance on your situation, but generally, time spent in the hospital and for recovery is covered under Short-Term Disability (STD). If you are caring for a family member who is hospitalized, it would generally be covered under the Serious Illness in Family Policy. If you are not eligible for STD prior to your surgery, you may take vacation time.

This summary is intended to be accurate, but if there is any discrepancy between these materials or the presentation and the terms of the official plan documents, the official plan documents will control. In addition, although ConocoPhillips intends to continue these benefit plans, the company reserves the right to amend, change or terminate any of these benefit plans or provisions at any time.

Aetna
www.aetnavigators.com
800-738-7674

Learn more about this benefit

WellMatch
www.wellmatchhealth.com
Estimate cost of care and find
IOQ facilities