The Mark Monitor will go digital in 2018

For more than 11 years, The Mark Monitor (formally Onstream Digest) has provided retirees with company and benefits news. As we continue to share information with retirees, we’re making a few changes to ensure you have access to the most current resources.

Beginning in 2018, we will no longer mail copies of The Mark Monitor. It will be available on hr.conocophillips.com/retirees, which will be redesigned later this year.

This will provide retirees and their families with access to timely and relevant news.

Over the next several months, the content you typically see in The Mark Monitor will be added to hr.conocophillips.com/retirees. This includes In Memoriam updates, which will now be updated monthly. Also, new content will be added often, including webinars and resources from our vendors, like Aetna and Teladoc. We will continue to share any legally required information with you by mail.

Take action. Bookmark hr.conocophillips.com/retirees so you can check the page anytime for the latest retiree news.

Take these steps to protect yourself from medical identity theft

Medical identity theft occurs when someone steals your personal or health insurance information. When this happens, individuals can use your information to buy prescriptions and receive medical care. To protect yourself and your family, consider these steps:

- Be careful with your member ID card. Notify Aetna or UnitedHealthcare Member Services if your card is missing, lost or stolen.
- Keep your personal information personal. Don’t give out your insurance ID, Social Security or driver’s license numbers on the phone or by mail to just anyone.
- Be on guard, even if someone claims to be Aetna or UnitedHealthcare. If you are unsure about giving information to someone who says they are from Aetna or UnitedHealthcare — don’t. Instead, call the Member Services number on your ID card and ask for them to have your call directed to the department needing your information.
- Make sure “free” is free. If you visit a free clinic, make sure it’s free. Do not show your ID card for any reason.
- Review healthcare information. Take time to read mailed Explanation of Benefits statements or online claims.
- Check your credit report. Identity thieves can increase medical costs using your name and information.
Plan G is the latest AARP Medicare Supplement Plan available to retirees

Medicare-eligible retirees now have another plan option available to meet their medical budget and healthcare needs. Available in 47 states, Plan G functions very similarly to Plan F, except it does not cover the Medicare Part B deductible ($183 in 2017). Plan G offers a lower premium, which can help with cost savings. The chart below shows all plans offered through UnitedHealthcare, including Plan G. For more information about Plan G and any other plans, contact 1-800-568-6404.

### AARP Medicare Supplement Plans and Benefits

<table>
<thead>
<tr>
<th>BENEFITS</th>
<th>Plan A</th>
<th>Plan B</th>
<th>Plan C</th>
<th>Plan F</th>
<th>Plan G*</th>
<th>Plan K</th>
<th>Plan L</th>
<th>Plan N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicare Part A (Hospitalization) co-insurance plus 365 additional</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>hospital days after Medicare benefits end</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medicare Part B (Medical) co-insurance or co-payment1</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>50%1</td>
<td>75%1</td>
<td>✓2</td>
</tr>
<tr>
<td>Blood (first three pints each year)</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>50%1</td>
<td>75%1</td>
<td>✓</td>
</tr>
<tr>
<td>Part A Hospice Care co-insurance or co-payment</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>50%1</td>
<td>75%1</td>
<td>✓</td>
</tr>
<tr>
<td>Skilled Nursing Facility Care co-insurance</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>50%1</td>
<td>75%1</td>
<td>✓</td>
</tr>
<tr>
<td>Part A Deductible</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>50%1</td>
<td>75%1</td>
<td>✓</td>
</tr>
<tr>
<td>Part B Annual Deductible</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Part B Excess Charges3</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Foreign Travel emergency care up to plan limits4</td>
<td>80%</td>
<td>80%</td>
<td>80%</td>
<td>80%</td>
<td>80%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Annual Out-of-Pocket spending limit (plans K and L only).1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$5,120</td>
<td>$2,560</td>
<td></td>
</tr>
</tbody>
</table>

### Retiree Benefits Road Show Schedule

<table>
<thead>
<tr>
<th>City</th>
<th>Location</th>
<th>Date</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bartlesville, OK</td>
<td>Bartlesville Community Center (Community Hall)</td>
<td>10/10/2017</td>
<td>10:00 a.m. CST 1:00 p.m. CST</td>
</tr>
<tr>
<td></td>
<td>300 SE Adams Blvd. Bartlesville, OK 74003</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ponca City, OK</td>
<td>Pioneer Technology Center 2101 N. Ash St. Ponca City, OK 74601</td>
<td>10/9/2017</td>
<td>10:00 a.m. CST 1:00 p.m. CST</td>
</tr>
</tbody>
</table>
We observe the passing of fellow ConocoPhillips employees and retirees and offer their families and friends our heartfelt sympathy. Please note that this list includes active and former employees.

Philip Adamie, Borger, Texas
Frank Adler, Littleton, Colo.
James Akery, Poplarville, Miss.
Stanley Alexander, Union, S.C.
Kenneth Anderson, Borger, Texas
Russell Arbeiter, Columbia, Ill.
Weldon Arbsland, Lafayette, La.
Calvin Armbruster, Norman, Okla.
Robert Arnold, Tulsa, Okla.
David Atchison, Tulsa, Okla.
Paul Aucoin, Ville Platte, La.
Joyce Aumann, Concord, Calif.
Charles Averett, Walnut Springs, Texas
Harroll Backus, Abilene, Texas
Jesse Bailey, Spring Hope, N.C.
Robert Bolleter, Port Lavaca, Texas.
Howard Bolding, Guymon, Okla.
Helen Elahi, Houston, Texas.
Mary Elenburg, Ponca City, Okla.
James Erland, Lawrence, Kan.
Elwood Estes, Elk City, Okla.
Arthur Evans Jr., Conroe, Texas
Tom Fambro, Odessa, Texas
Dennis Ferguson, Calera, Okla.
Leonard Ferguson, Van Vleck, Texas
Lawrence Floyd, Fritch, Texas
Michael Freeborn, Centerville, Tenn.
Louis French, Tulsa, Okla.
Jeraldine Fries, Bartlesville, Okla.
Robert Frittz, Guymon, Okla.
Billy Frye, Dumas, Texas
Joyce Funderburk, Midland, Texas
David Gadsden, Johns Island, S.C.
Louis Garcia, Santa Fe, N.M.
Justin Garrett, Vinita, Okla.
Pablo Garza, Houston, Texas
James Gates, Fairfax, Okla.
Kenneth Gatewood, Arlington, Tenn.
Kenneth Gaut, Bartlesville, Okla.
Marcia Genatowski, Owasso, Okla.
Robert Genson, Purcell, Okla.
Ann Gentry, Bartlesville, Okla.
Jean Geran, Livonia, Mich.
Lawrence Gipson, Odessa, Texas
Rose Gilibota, Hobart, Ind.
Karen Goodman, Flippin, Ark.
Warren Gordonwood, Edmond, Okla.
Robert Gould, Borger, Texas
Ollie Graham, Bartlesville, Okla.
Patricia Graham, Bartlesville, Okla.
Aleta Gray, Alpharetta, Ga.
Irvin Grayson, Spring, Texas
Jackie Green, Nacogdoches, Texas
Joe Green, Palestine, Texas
Terry Green, Alton, Ill.
Donald Greeran, Carlisle, N.M.
Steve Griffin, Coleman, Texas

continued on next page
In Memoriam continued

Bobby Grove, Borger, Texas
K. Hale, Buffalo, Okla.
Horace Hale, Houston, Texas
Thomas Halka, South Pasadena, Fla.
Theresa Hamilton, Bartlesville, Okla.
Burl Hamilton, Springfield, Mont.
Jack Hammond, Phelps, Wis.
Janie Haney, Bartlesville, Okla.
Leonard Harding, Fritch, Texas
William Haring, Austin, Texas
Lavonna Haskins, Bartlesville, Okla.
Fredrick Heavner, Virginia Beach, Va.
Edward Hecock, Antioch, Calif.
Gary Helwlg, Greensburg, Kan.
Gene Henderson, Ponca City, Okla.
Lita Hendricks, Bartlesville, Okla.
Edward Herring, Santa Monica, Calif.
Donald Hess, Ponca City, Okla.
John Hiers Jr., Sweeny, Texas
Joseph Higgins, Hazleton, Pa.
Roy Hill, Victorville, Calif.
John Hillyer, Springfield, N.J.
Peggy Holick, Ponca City, Okla.
Marie Holloway, Midland, Texas
Betty Holt, Bartlesville, Okla.
Charles Hook, Caney, Kan.
David Horton, Una, S.C.
Darrell Houk, Bartlesville, Okla.
Doris Housworth, Houston, Texas
Jean Howell, Lakeland, Fla.
Howard Huff, Great Falls, Mont.
B. Huffman, Greenville, Ill.
Karen Hunt, Borger, Texas
Robert Infield, Barnsdall, Okla.
Betty Jackson, Aurora, Colo.
Jacquelyn Jackson, Memphis, Tenn.
Johnnie Jacobs, Dequincy, La.
Robert Jardine, Bartlesville, Okla.
Dorothy Jarrett, Bartlesville, Okla.
Orrin Jez, Eagle River, Alaska
John Johnson, Ponca City, Okla.
Marvin Johnson, Bartlesville, Okla.
Richard Johnson, Bartlesville, Okla.
Kenith Joice, Brazoria, Texas.
Billy Jones, Midland, Texas
Herbert Jones, Pinehurst, Texas
Janet Jones, Hampton, Ga.
Linwood Joyner, Rocky Mount, N.C.
Phillip Kalcich, El Dorado, Ark.
Bettie Kelley, Cleveland, Okla.
Carl Kelley, Akron, Ohio
Edmond Kelley, Tulsa, Okla.
Allen Kennerson, Lake Charles, La.
Joseph Kennerson, Lake Charles, La.
George Kerna, Bartlesville, Okla.
Lillian Kincaid, Lakeside, Calif.
Michael Kingham, Avenger, Texas
Jerry Kisabeth, Norman, Okla.
Nancy Kocurek, Park Rapids, Minn.
David Koinm, Round Rock, Texas
Warren Kornacki, Middletown, N.J.
Earl Krieg, Ponca City, Okla.
Carolyn La Blue, Broken Arrow, Okla.
Kenneth Lanham, Borger, Texas
Paul Lanoy, Peyton, Colo.
J. Larue, Sarasota, Fla.
Walter Latray, Laurel, Mont.
James Laughlin, Ponca City, Okla.
Duk Lee, Germantown, Md.
Donald Lee, Magalia, Calif.
Marjorie Leeton, Bartlesville, Okla.
Kenneth Leggett, Sand Springs, Okla.
Xavier Lemond, Katy, Texas
Robert Lewis, Waxahachie, Texas
Bobby Londagin, Borger, Texas
Earleen Long, Bartlesville, Okla.
Robert Long, Edinburg, Texas
Rita Lowe, Spartanburg, S.C.
Mark Lycan, Panhandle, Texas
James Lyday, Centerville, Utah
Herbert MacKinnon, Temple Terrace, Fla.
Joanne Mahnken, Centennial, Colo.
William Malin, Tennessee Colony, Texas
Melvin Mallory, Ponca City, Okla.
Kenneth Malone, Dequincy, La.
Connie Marsh, Ochelata, Okla.
Carolee Martin, Bartlesville, Okla.
Larry Martin, Eureka, Mont.
Jeremiah Martinez, Monahans, Texas
Miguel Martinez, Pampa, Texas
Noel Matlock, Oklahoma City, Okla.
Joseph May, Ochelata, Okla.
Donald McCrarry, Martinez, Calif.
William McCrarry, Victoria, Texas
William McDowell, Dracut, Mass.
Larry McGavran, Chandler, Ariz.
Willie McGuire, Centerville, Texas
Doyle McHenry, Kansas City, Mo.
Shirley McIntyre, Bixby, Okla.
Barbara McKinney, Huntingdon, Pa.
Catherine McManus, Lake Charles, La.
Donald McMullin, Kingfisher, Okla.
Roy Meacham, West Columbia, Texas.
Edwin Miles, Anderson, Calif.
Carl Molina, Mertzon, Texas
Carla Moody, Santa Fe, Texas
Hulen Moorehead, Kerrville, Texas
Francis Moretti, Bartlesville, Okla.
Joseph Morton, Camden, S.C.
Phillip Myers, Tulia, Texas
Robert Myers, The Woodlands, Texas
Patsy Natho, Hot Springs, Ark.
Everett Nelson, Morrison, Okla.
Michael Nettles, Brazoria, Texas
Beverly Nichols, Bartlesville, Okla.
Charles Norman, Seguin, Texas
Cletus Norris, Yukon, Okla.
John O’Connell, Renton, Wash.
James Olson, Albuquerque, N.M.
Paul Oman, Malad City, Idaho
Harry O’Neil, Bullard, Texas
Robert Ortlip, Aurora, Colo.
Jean Osborn, Azle, Texas
Carl Osburn Jr., Bartlesville, Okla.
Raymond Overton, Ponca City, Okla.
Bruce Pappan, Ponca City, Okla.
Carolyn Parker, Richland Hills, Texas
Evelyn Parker, Columbus, Texas
Earl Parton, St. Augustine, Fla.
Cornelia Pasqua, Bartlesville, Okla.
Carolyn Paynter, Falmouth, Ky.
Ronald Peterson, Watchung, N.J.
Jerrell Phares, Borger, Texas
Darrel Piepergerdes, Bartlesville, Okla.
Tommy Pierce, Gore, Okla.
Albert Platt, Tempe, Ariz.
Thelma Potter, Bartlesville, Okla.
Donald Powell, Amarillo, Texas
Donald Pratt, Bartlesville, Okla.
Charles Price, Andrews, N.C.
Thomas Proctor, Bartlesville, Okla.
Gordon Pryce, Pasco, Wash.
Donald Rawdon, Tucson, Ariz.
John Rawlinson, La Grange, Texas
George Rayburn, Sweeny, Texas
Durrie Reaves, Plant City, Fla.
Paul Rechnitzer, Sagle, Idaho
Marvelle Redick, Bartlesville, Okla.
Gary Reid Jr., Bartlesville, Okla.
Lillian Rein, West Hills, Calif.
Oscar Rice, Bartlesville, Okla.
Edward Richie, Houston, Texas
Charles Riddle, Drumright, Okla.
Roy Riedle, Magna, Utah
Dannie Roberts, Farmington, N.M.
Robert Roberts, Castle Rock, Colo.
George Roby, Ponca City, Okla.
Richard Ruch, Collinsville, Okla.
Reyes Ruiz, Lovington, N.M.
Rodney Rundle, Deer Park, Texas
Burley Ryder, Lake Charles, La.
Adrian Sackett, Collinsville, Ill.
Ted Sandridge, Norman, Okla.
Howard Savage, Maysville, Ga.
Jerry Savage, Bartlesville, Okla.
Raymond Scarborough, Kingwood, Texas
Robert Schaefer, Ponca City, Okla.
Hazel Schatz, Tonkawa, Okla.
John Schroeder, Fritch, Texas
James Scott, Ponca City, Okla.
Gary Senatore, Moseley, Va.
Carrie Shelor, Seneca, S.C.
Paul Shipley, Bentonville, Ark.
Jim Wade, Katy, Texas
Robert Wakeland, Sulphur, La.

Harold Sparkes, Columbia, Mo.
David Speer, Bartlesville, Okla.
Jon Speid, Decatur, Ill.
Virginia Sprague, Bartlesville, Okla.
Robert Spurny, West Columbia, Texas
Edgar Stainaker, Germantown, Tenn.
Raymond Stamps, Vacaville, Calif.
Jacquelyn Stanfield, Hobbs, N.M.
Alton Stanford, Egan, La.
Donald Stanley, Hermitage, Tenn.
Carl Steele Jr., Tulsa, Okla.
Diana Stevenson, Federal Heights, Colo.
V. Strahan, Haysville, Kan.
Gerald Sullivan, Borger, Texas
T. Sumpter, Oklahoma City, Okla.
Thomas Tarry, Roswell, N.M.
Margaret Tatterson, Lawrenceburg, Tenn.
Raymond Taylor, West Columbia, Texas
Ethr Thomas, Pawhuska, Okla.
James Thomas, Ardmore, Okla.
Stella Thrower, San Antonio, Texas
Lavena Toon, Ponca City, Okla.
Virgil Turner, Spring Grove, Va.
Richard Ullrich, Fort Wayne, Ind.
Thomas Uzelac, Billings, Mont.
Margurite Villarreal, Bartlesville, Okla.
Dorwin Vinson, Magnolia, Ark.
George Von Bieberstein, Ponca City, Okla.
John Voorhies, Andrews, Texas
Louis Voorhies, Pineville, La.
Jim Wade, Katy, Texas
Robert Wakeland, Sulphur, La.

Charles Walden, Greenville, S.C.
Roy Walker Jr., Lumberton, Texas
Don Wallace, Ponca City, Okla.
Edward Weaver, Shidler, Okla.
Robert Weeks, Kathleen, Fla.
Gilbert Welch, Borger, Texas
William Welch, Lawrence, Kan.
Pauline Wendling, Bartlesville, Okla.
Marvin West, Williamstown, Ky.
Earl Westphal, Kingman, Ariz.
Billy Wheatley, Darrouzett, Texas
William White, Stillwater, Okla.
Rulon Whitehead, Fremont, Calif.
Laurita Whitlock, Seattle, Wash.
Darwin Widmer, Bartlesville, Okla.
Bivins Williams Jr., Houston, Texas
Jimmy Williams, Haysville, Kan.
Leon Willison, Dallas, Texas
Frank Willson, Tavares, Fla.
Sanford Wilson, Edmond, Okla.
Daniel Wilson, Mount Vernon, Mo.
Timothy Wilson, Pinetop, Ariz.
C. Wilson, Brighton, Ill.
Malcolm Windham, Baton Rouge, La.
Loren Witt, Bartlesville, Okla.
Don Woodworth, Ponca City, Okla.
Dennis Worthington, Overland Park, Kan.
W. Wride, Tulsa, Okla.
Dale Wright, New Braunfels, Texas
Luther Wright Jr., Bartlesville, Okla.
Kenneth Yates, Siloam Springs, Ark.
Rex Yoder, Borger, Texas
David Zummach, Woodbury, Minn.
Alvina Zygmuntowicz, Lagrange Park, Ill.

In Memoriam includes the names of deceased ConocoPhillips employees and retirees. Unfortunately, we are unable to accept death notices submitted directly for publication in this section. If you have any questions, please send an email to RSC.Internal.Communicitations@conocophillips.com.
**PRE-Age 65 Retiree Contact List (updated September 2017)**

**For Information On:**

**Benefits Center**
- General information, including enrolling or changing health and welfare benefits or coverage levels.
- To request commencement of pension plan benefit.
- Retirement/pension monthly payment questions.
- To update or change your mailing address and phone number or report a death.
- Beneficiary(ies) designations/changes for life insurance, AD&D insurance and pension.

**Contact:**
- 800-622-5501 or 718-354-1344
- Monday-Friday, 8 a.m.-6 p.m. CT
- [http://resources.hewitt.com/conocophillips](http://resources.hewitt.com/conocophillips)

**Aetna**
- Medical claims or questions
- Network providers
- ID cards

**Contact:**
- 800-738-7674
- [http://aetnanavigator.com](http://aetnanavigator.com) or [http://hr.conocophillips.com](http://hr.conocophillips.com)

**Aetna Hearing Discounts**

**Aetna Vision Discounts**
Eyewear discount

**Contact:**
- 800-793-8616
- [http://aetnanavigator.com](http://aetnanavigator.com)

**Teladoc**
24/7 access to a doctor anywhere in the U.S.

**Contact:**
- 855-835-2362
- [https://member2.teladoc.com/aetna](https://member2.teladoc.com/aetna)

**CVS/Caremark**
Home delivery and retail prescription benefits.

**Contact:**
- 855-293-4118
- [http://hr.conocophillips.com](http://hr.conocophillips.com) or [http://caremark.com](http://caremark.com)

**UnitedHealthcare Dental**
Information on retiree dental benefits

**Contact:**
- 800-996-7563
- [http://myuhcdental.com](http://myuhcdental.com)
- Monday-Friday, 7 a.m.-10 p.m. CT

**Plan Descriptions**
- Summary Plan Descriptions (SPDs)
- Summary of Material Modifications (SMMs)

**Contact:**
- [http://hr.conocophillips.com](http://hr.conocophillips.com)

**Medicare**
General Medicare questions on Part A, B or D

**Contact:**
- 800-633-4227
- [http://medicare.gov](http://medicare.gov)

**Beacon Health Options**
Mental health/substance use

**Contact:**
- 866-241-4080
- 24 hours/day

**Vanguard**
- Savings plan questions.
- Savings plan beneficiary changes.

**Contact:**
- 800-523-1188
- [http://vanguard.com](http://vanguard.com)

**WellMatch**
Price comparison tool for common medical procedures

**Contact:**
- [https://www.wellmatchhealth.com](https://www.wellmatchhealth.com)

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For the most up-to-date Retiree Contact List, go to [hr.conocophillips.com](http://hr.conocophillips.com).
# POST-Age 65 Retiree Contact List (updated September 2017)

<table>
<thead>
<tr>
<th>For Information On:</th>
<th>Contact:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Medicare supplement insurance plans</strong></td>
<td>UnitedHealthcare (AARP)</td>
</tr>
<tr>
<td>General information, including enrolling or changing</td>
<td>800-568-6404</td>
</tr>
<tr>
<td>Medical Supplement Plans (A-L) with UnitedHealthcare (UHC)</td>
<td><a href="http://aarphealthcare.com">http://aarphealthcare.com</a></td>
</tr>
<tr>
<td>or checking your premium.</td>
<td>Monday-Friday, 8 a.m.-10 p.m. CT</td>
</tr>
<tr>
<td><strong>Medicare</strong></td>
<td>Medicare</td>
</tr>
<tr>
<td>General inquiries on Medicare Part A, B or D.</td>
<td>800-633-4227</td>
</tr>
<tr>
<td></td>
<td><a href="http://medicare.gov">http://medicare.gov</a></td>
</tr>
<tr>
<td><strong>Medicare Plan Finder</strong></td>
<td>Medicare</td>
</tr>
<tr>
<td>Find and model specific plans based on your needs and</td>
<td><a href="https://www.medicare.gov/find-a-plan">https://www.medicare.gov/find-a-plan</a></td>
</tr>
<tr>
<td>prescriptions.</td>
<td></td>
</tr>
<tr>
<td><strong>Enroll or change dental benefits or coverage</strong></td>
<td>UnitedHealthcare Dental</td>
</tr>
<tr>
<td></td>
<td>800-996-7563</td>
</tr>
<tr>
<td></td>
<td><a href="http://myuhcdental.com">http://myuhcdental.com</a></td>
</tr>
<tr>
<td></td>
<td>Monday - Friday, 7 a.m. - 10 p.m. CT</td>
</tr>
<tr>
<td><strong>Report a life change</strong> (i.e., newly married, recently</td>
<td>Benefits Center</td>
</tr>
<tr>
<td>divorced, death)</td>
<td>800-622-5501</td>
</tr>
<tr>
<td></td>
<td><a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a></td>
</tr>
<tr>
<td></td>
<td>Monday-Friday, 8 a.m.-6 p.m. CT</td>
</tr>
<tr>
<td><strong>Pension annuity payments</strong></td>
<td>Benefits Center</td>
</tr>
<tr>
<td>Direct deposit changes, tax withholdings and general</td>
<td>800-622-5501</td>
</tr>
<tr>
<td>inquiries</td>
<td><a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a></td>
</tr>
<tr>
<td></td>
<td>Monday-Friday, 8 a.m.-6 p.m. CT</td>
</tr>
<tr>
<td><strong>Savings plan</strong></td>
<td>Vanguard</td>
</tr>
<tr>
<td>General inquiries and beneficiary changes</td>
<td>800-523-1188</td>
</tr>
<tr>
<td></td>
<td><a href="http://vanguard.com">http://vanguard.com</a></td>
</tr>
<tr>
<td><strong>General inquiries and beneficiary changes</strong></td>
<td>Benefits Center</td>
</tr>
<tr>
<td></td>
<td>800-622-5501</td>
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<tr>
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<td><a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a></td>
</tr>
<tr>
<td></td>
<td>Monday-Friday, 8 a.m.-6 p.m. CT</td>
</tr>
<tr>
<td><strong>Address updates</strong> for ConocoPhillips, Medicare</td>
<td>Benefits Center</td>
</tr>
<tr>
<td>supplement medical insurance and Medicare Part D</td>
<td>800-622-5501</td>
</tr>
<tr>
<td>prescription drug coverage with UnitedHealthcare, life</td>
<td><a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a></td>
</tr>
<tr>
<td>insurance with The Hartford, Savings Plan with Vanguard</td>
<td>Monday-Friday, 8 a.m.-6 p.m. CST</td>
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<td>and monthly pension annuity with ConocoPhillips.</td>
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<tr>
<td><strong>Address updates</strong> for UnitedHealthcare Dental.</td>
<td>UnitedHealthcare Dental</td>
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<td>800-996-7563</td>
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<tr>
<td><strong>Address updates</strong> for Medicare Part D prescription</td>
<td>Contact your Medicare Part D prescription drug provider.</td>
</tr>
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<td>drug plans other than UnitedHealthcare's plans.</td>
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Retiree shares their story on costly charges

This year, a retiree experiencing joint pain visited a physician who ordered a routine blood test. A typical cost for this test is around $150. Instead of choosing a network lab, the physician sent the blood sample to a non-network lab in another state, which charged $8,000 for the same test! The retiree was billed more than $1,600 for their portion of the bill.

Here’s how you can guard against unexpected charges:

• Be sure to use a network lab or facility.

• Carefully read the doctor’s consent forms and remember that ‘Accepts Insurance’ does not mean the facility is a network provider.

• If you have received unreasonable lab charges, contact the lab’s billing department to request charges be reduced or waived. Also, you should inform your doctor’s office of the charges and that you don’t want to use that lab in the future.

United Way

Hurricanes Harvey and Irma recently devastated parts of the Texas and Louisiana Gulf Coast and Florida. While these storms are over, the recovery for these communities will take years rather than months. During times like these, we are reminded how United Way helps to meet the needs of our local communities. As part of the 2017 United Way campaign, please consider donating to your local United Way. Your support will help provide the necessary resources to those during their time of need. If you have any questions, please contact CommunityRelations@conocophillips.com.