

## Pre-Age 65 Retiree Contact List

For Information On:	Contact:
<b>Benefits Center</b> <ul style="list-style-type: none"> <li>• General information, including enrolling or changing health and welfare benefits or coverage levels.</li> <li>• To request commencement of pension plan benefit.</li> <li>• Retirement/pension monthly payment questions.</li> <li>• To update or change your mailing address and phone number or report a death.</li> <li>• Beneficiary(ies) designations/changes for life insurance, AD&amp;D insurance and pension.</li> </ul>	800-622-5501 or 718-354-1344 Monday-Friday, 8 a.m.-6 p.m. CT <a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a>
<b>Aetna</b> <ul style="list-style-type: none"> <li>• Medical claims or questions</li> <li>• Network providers</li> <li>• ID cards</li> </ul>	800-738-7674 <a href="http://aetnavigators.com">http://aetnavigators.com</a> or <a href="http://hr.conocophillips.com">http://hr.conocophillips.com</a>
<b>Aetna Hearing Discounts</b>	Amplifon Hearing Health Care 888-432-7464 Amplifonusa.com or Hearing Care Solutions 866-344-7756 <a href="http://hearingcaresolutions.com">http://hearingcaresolutions.com</a>
<b>Aetna Vision Discounts</b> Eyewear discount	800-793-8616 <a href="http://aetnavigators.com">http://aetnavigators.com</a>
<b>Teladoc</b> 24/7 access to a doctor anywhere in the U.S.	855-835-2362 <a href="https://member2.teladoc.com/aetna">https://member2.teladoc.com/aetna</a>
<b>CVS/Caremark</b> Home delivery and retail prescription benefits.	855-293-4118 <a href="http://hr.conocophillips.com">http://hr.conocophillips.com</a> or <a href="http://caremark.com">http://caremark.com</a>
<b>UnitedHealthcare Dental</b> <ul style="list-style-type: none"> <li>• Information on retiree dental benefits</li> </ul>	800-996-7563 <a href="http://myuhcdental.com">http://myuhcdental.com</a> Monday-Friday, 7 a.m.-10 p.m. CT
<b>Plan Descriptions</b> <ul style="list-style-type: none"> <li>• Summary Plan Descriptions (SPDs)</li> <li>• Summary of Material Modifications (SMMs)</li> </ul>	<a href="http://hr.conocophillips.com">http://hr.conocophillips.com</a>
<b>Medicare</b> General Medicare questions on Part A, B or D	800-633-4227 <a href="http://medicare.gov">http://medicare.gov</a>
<b>Informed Health Line/Nurse Line</b> To speak with a registered nurse 24 hours a day, seven days a week.	800-556-1555
<b>Beacon Health Options</b> Mental health/substance use	866-241-4080 24 hours/day
<b>Vanguard</b> <ul style="list-style-type: none"> <li>• Savings plan questions.</li> </ul>	800-523-1188 <a href="http://vanguard.com">http://vanguard.com</a>

• Savings plan beneficiary changes.	
<b>WellMatch</b> Price comparison tool for common medical procedures	<a href="https://www.wellmatchhealth.com">https://www.wellmatchhealth.com</a>

### Post-Age 65 Retiree Contact List

Medical	<b>Medicare supplement insurance plans</b> General information, including enrolling or changing Medical Supplement Plans (A-L) with UnitedHealthcare (UHC) or checking your premium.	UnitedHealthcare (AARP) 800-568-6404 <a href="http://aarphealthcare.com">http://aarphealthcare.com</a> Monday-Friday, 6a.m.-10 p.m. CT Saturday 8 a.m.-4 p.m. CT
	<b>Medicare</b> General inquiries on Medicare Part A, B or D.	Medicare 800-633-4227 <a href="http://medicare.gov">http://medicare.gov</a>
	<b>Medicare Plan Finder</b> Find and model specific plans based on your needs and prescriptions.	Medicare <a href="https://www.medicare.gov/find-a-plan">https://www.medicare.gov/find-a-plan</a>
Dental	<b>Enroll or change dental benefits or coverage</b>	UnitedHealthcare Dental 800-996-7563 <a href="http://myuhcdental.com">http://myuhcdental.com</a> Monday - Friday, 7 a.m. - 10 p.m. CT
Life Changes	<b>Report a life change</b> (i.e., newly married, recently divorced, death)	Benefits Center 800-622-5501 <a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a> Monday-Friday, 8 a.m.-6 p.m. CT
Pension and Savings	<b>Pension annuity payments</b> Direct deposit changes, tax withholdings and general inquiries	Benefits Center 800-622-5501 <a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a> Monday-Friday, 8 a.m.-6 p.m. CT
	<b>Savings plan</b> General inquiries and beneficiary changes	Vanguard 800-523-1188 <a href="http://vanguard.com">http://vanguard.com</a>
Life Insurance	<b>General inquiries and beneficiary changes</b>	Benefits Center 800-622-5501 <a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a> Monday-Friday, 8 a.m.-6 p.m. CT
Change in address, phone number and/or email	<b>Address updates</b> for ConocoPhillips, Medicare supplement medical insurance and Medicare Part D prescription drug coverage with UnitedHealthcare, life insurance with The Hartford, Savings Plan with Vanguard and monthly pension annuity with ConocoPhillips.	Benefits Center 800-622-5501 <a href="http://resources.hewitt.com/conocophillips">http://resources.hewitt.com/conocophillips</a> Monday-Friday, 8 a.m.-6 p.m. CST
	<b>Address updates</b> for UnitedHealthcare Dental.	UnitedHealthcare Dental 800-996-7563
	<b>Address updates</b> for Medicare Part D prescription drug plans other than UnitedHealthcare's plans.	Contact your Medicare Part D prescription drug provider.